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disagreements on a team aren t necessarily a bad thing but you want to watch out for unhealthy conflicts that hijack precious time trust and energy

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you start by understanding whether you generally seek or avoid conflict identifying the most frequent reasons for disagreement and knowing what approaches work for what scenarios then if you decide to address a particular conflict you use that information to plan and conduct a productive conversation

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there are generally four types of conflict relationship task process and status see table 1 1

amy gallo

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she is the best selling author of getting along how to work with anyone even difficult people and the hbr guide to dealing with conflict as amy gallo is a workplace expert who writes and speaks about effective communication interpersonal dynamics gender difficult conversations and feedback

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