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Shared Services as a New Organizational Form HR Shared Services and the Realignment of HR Guidelines for Health Services Research and Development, Shared Services Local Government Shared Services Centers Multidisciplinary Design of Sharing Services Shared services in the research councils Guidelines for Health Services Research & Development Municipal Shared Services and Consolidation Shared Services Hybrid Virtual Teams in Shared Services Organizations Services Shared by Health Care Organizations Municipal Shared Services and Consolidation Performance Measurement in Shared Services Compendium of HEW Evaluation Studies Compendium of HHS Evaluations and Relevant Other Studies Shared Services and Outsourcing: A Contemporary Outlook Research in Education Improving Corporate Functions Using Shared Services Compendium of HHS Evaluation Studies Handbook of Research on Innovative Technology Integration in Higher Education Innovative Mobile Platform Developments for Electronic Services Design and Delivery Implementing Shared Services in the Public Sector Manual of NCHSR-sponsored research products applicable to comprehensive health planning Efficiency and reform in government corporate functions through shared service centres Shared Decision-Making in Mental Health Care (Practice, Research, and Future Directions) The Project Share Collection, 1976-1979 Health planning reports subject index Health Planning Bibliography Series Cost Containment and Health Planning Local Government Shared Services Centers OMB's Financial Management Line of Business Initiative: Too Much Too Soon? Serial No. 109-164, March 15, 2006, 109-2 Hearing, * Lifting Productivity In Singapore's Retail And Food Services Sectors: The Role Of Technology, Manpower And Marketing Resources in Education Digitalisation of Global Business Services Research Grants Index Publications Report - National Center for Health Services Research and Development Electronic Government OMB's financial management line of business initiative Sharing Clinical Research Data Compendium of HHS Evaluations and Relevant Other Studies

Shared Services as a New Organizational Form

2014-07-31

what do shared service models involve which business processes can and or should be shared this asm volume deals with such questions relating to the increasingly popular use of shared service centers in organizations the volume intends to move beyond debating the relevance of shared services towards more systematic research action

HR Shared Services and the Realignment of HR

2000

this report examines how adopting the shared services model of human resources hr services delivery can help businesses achieve better alignment between their hr service and specific business needs chapter 1 provides background information on the research project underlying this report which included the following data collection activities site visits to 15 organizations in different sectors that had introduced some form of hr shared service interviews with four consultants regarding the present and future of hr shared services and literature reviews chapters 2 7 discuss the following aspects of adopting and implementing the hr shared model 1 reasons for creating an hr shared service overall picture cost reasons quality reasons organizational reasons and technological facilitation 2 the strategic operational and support activities involved in hr shared services and how shared hr services were introduced at the organizations studied 3 issues in the delivery of shared services centralization devolution in sourcing versus out sourcing structuring the service and service definition and monitoring 4 the advantages and disadvantages of the hr shared services model 5 the future of shared services in light of technological innovation and organizational change and 6 issues in creating successful shared services the bibliography contains 51 references mn

Guidelines for Health Services Research and Development, Shared Services

1972

built on independent research and financial audits of a number of newly created shared service centers sscs in poland local government shared services centers management and organization is the first book to thoroughly examine the organization development and effectiveness of the shared service market in the polish public sector

Local Government Shared Services Centers

2020-08-12

this book explores all aspects of the sharing economy pursuing a multidisciplinary approach encompassing service design spatial design sociology economics law and transport and operations research the book develops a unified vision of sharing services and pinpoints the most important new challenges the first more theoretical part covers general topics from the perspectives of experts in the respective disciplines among the subjects addressed are the role of the user in co design and co production impacts of sharing services on cities communities and private spaces individual rewarding and social outcomes regulatory issues and the scope for improving the efficiency of design management and analysis of sharing services in turn the second part of the book presents a selection of case studies of specific sharing services in which many of the concepts described in the first part are put into practice readers will gain a deeper understanding of the dynamics of sharing services and of the hidden problems that may arise key factors responsible for the success or failure of sharing services are identified by analyzing some of the best and worst practices given its breadth of coverage the book offers a valuable guide for researchers and for all stakeholders in the sharing economy including startup founders and local administrators

Multidisciplinary Design of Sharing Services

2018-04-17

the implementation of a project to create a centre to streamline back office functions such as finance hr and procurement for the seven research councils has so far not been good value for money when finally operational 15 months late the centre was delivering services across the five functions planned but some services particularly finance are not yet where they need to be by the end of march 2011 the project was 51 million over budget available evidence indicates that to date the project has underachieved against total expected savings by at least 73 million the original business case which led to the decision to opt for the shared service centre was flawed the projected savings to be made from better procurement were uncertain and a proper financial analysis should have prompted a re evaluation of the available options the reasons for the overrun and delay included complex governance arrangements slow decision making and the lack of a clear vision for the project from the outset the contract with fujitsu the supplier of the centre s ict systems was terminated wasting 13 million because some elements of the system then had to be rebuilt in house when the project did start to go off course the department for business innovation and skills as sponsor department did not intervene a single shared service platform has the potential if managed effectively to offer broader benefits through streamlined processes the report concludes that there is significant scope for further savings

Shared services in the research councils

2011-10-21

municipal shared services and consolidation provides a clear and comprehensive review of the theories and practices associated with the structuring and management of complex local government services intended for academics students and practitioners this volume addresses concepts and processes of shaping collaborative public service arrangements keeping in mind the goals of effectiveness and efficiency provided by publisher

Guidelines for Health Services Research & Development

1972

this book focuses on virtual teams which are fraught with cooperation problems it offers novel insights into how team members experience and overcome these problems by empirically studying hybrid virtual teams in shared services organizations it firstly enhances the reader s understanding of contextual challenges relating to cooperation and shows how members of such teams experience faultlines through distance disconnection through reliance on communication technology and discontinuity through temporality of team composition secondly it explores how they use 22 practices to overcome the cooperation problem which can be categorized as strategies of identity constructing trusting and virtual peer monitoring lastly the study analyzes the role of technology demonstrating that state of the art media can facilitate but not ensure the use of these strategies and practices as such the book has implications for both researchers and practitioners

Municipal Shared Services and Consolidation

2015

municipal shared services and consolidation provides a comprehensive and clear review of the theories and practices of structuring and managing complex local government services intended for both students and practitioners this volume in the public solutions handbook series addresses concepts and processes of shaping collaborative arrangements in public service with goals of effectiveness and efficiency in mind the handbook begins with a review of theories of shared services and consolidation highlighting conceptual foundations practical barriers and cultural considerations related to these efforts specific practical advice follows highlighting the processes of creating implementing and managing shared services and consolidation agreements municipal shared services and consolidation is exceptionally well written and is amplified by examples cases illustrations and a comprehensive bibliography

Shared Services

1972

shared service organizations ssos are of growing relevance in research and corporate practice since they combine a number of benefits for multinational corporations such as cost reductions and an improved risk management however managers voice concerns about potential negative impacts on the firm s effectiveness due to a

lower service quality a major reason for the ongoing controversy of the ssos outcome is closely related to the shortcoming of measuring their performance this study analyzes performance measurement system pms design in ssos and sheds light on its effectiveness furthermore the findings reveal which determinants increase pms effectiveness this empirical analysis yields practical design recommendations for practitioners working in a shared service environment

Hybrid Virtual Teams in Shared Services Organizations

2019-11-25

this book constitutes the revised selected papers from the 10th global sourcing workshop held in val d isère france in february 2016 the 11 papers presented in this volume were carefully reviewed and selected from 47 submissions the book offers a review of the key topics in outsourcing and offshoring of information technology and business services offering practical frameworks that serve as a tool kit to students and managers the range of topics covered is wide and diverse but predominately focused on how to achieve success in shared services and outsourcing more specifically the book examines outsourcing decisions and management practices giving specific attention to shared services that have become one of the dominant sourcing models the topics discussed combine theoretical and practical insights regarding challenges that industry leaders policy makers and professionals face or should be concerned with case studies from various organizations industries and countries such as uk italy the netherlands canada australia and denmark complete the book

Services Shared by Health Care Organizations

1977

corporate services provide vital support to the delivery of effective and efficient public services they include activities such as finance and accounting human resources procurement information technology facilities management and estates management shared services are designed to improve efficiency and service quality by combining such activities across different parts of an organisation or across separate organisations the cabinet office has estimated the cost of finance and human resources functions across government as 7 billion a year it believes there is scope to save in the order of 1 4 billion annually through the use of shared services this report examines the cabinet office s efforts to improve corporate functions using shared services as well as the impact of two of the more established public sector shared services in the nhs and the prison service nhs shared business services is a joint venture between the department of health and xansa plc selling procurement finance and accounting services to 89 nhs organisations out of a total of 416 potentially eligible nhs bodies it is not yet making a profit and has paid no dividend to either the department of health or xansa it needs to attract a further 22 customers simply to break even and approximately 180 more customers to deliver its forecast savings to the taxpayer of 250 million by 2014 15 hm prison service s shared services centre provides finance procurement and human resources services to all 128 prison establishments and the system is now working well

Municipal Shared Services and Consolidation

2014-10-17

evaluated programs conducted under hhs arranged according to agency hierarchy entries give agency sponsor project title report title performer abstract descriptors status availability and other identifying information subject sponsor program indexes

Performance Measurement in Shared Services

2021-11

our increasingly globalized world is driven by shared knowledge and nowhere is that knowledge more important than in education now more than ever there is a demand for technology that will assist in the spread of knowledge through customized self paced and on demand learning the handbook of research on innovative technology integration in higher education provides an international perspective on the need for information and communication technology in education and training highlighting the use of technology in both formal and informal learning this book is an essential reference for academics corporate leaders government agencies profit and non profit organizations policymakers or anyone interested in the use of technology to educate and share information

Compendium of HEW Evaluation Studies

1980

in the ever growing world of technology it is becoming more important to understand the developments of new electronic services and mobile applications innovative mobile platform developments for electronic services design and delivery is a comprehensive look at all aspects of production management delivery and consumption of e services self services and mobile communication including business to business business to consumer government to business government to consumer and consumer to consumer e services this volume is perfect for the interest of professionals academic educators researchers and industry consultants by providing the latest interdisciplinary research as a new platform for learning and research dissemination

Compendium of HHS Evaluations and Relevant Other Studies

1985

examines which factors are critical to success when implementing shared services in the public sector through a study of shared services practitioners in canada

australia ireland the united kingdom and the united states asserts that the practical insights from line managers and shared services leaders will assist others who are embarking on shared services

Shared Services and Outsourcing: A Contemporary Outlook

2016-09-27

in 2004 the gershon review recommended that the government pursue the sharing of services including human resources finance procurement and payroll to achieve cost savings it has been up to individual departments to establish their own arrangements and between 2004 and 2011 eight major shared service centres emerged the five centres examined by the nao were expected to cost 0.9 billion to build and operate but to date they have cost 1.4 billion they were also expected to have saved 159 million by the end of 2010 11 while in one instance government has achieved break even in a time consistent with the private sector its overall performance has been varied and the two centres that are still tracking benefits report a measured net cost of 255 million most departmental customers have not acted as intelligent customers and they will need to build in house capability with enough business and technical understanding to manage the services and work with the centres to achieve efficiencies among other findings are that the software systems used in the centres have added complexity and cost and that as the use of the centres has been voluntary departments have struggled to roll out shared services fully across all their business units and arm's length bodies the cabinet office has recently gained approval for a new strategy and business case the nao considers the approach is ambitious and has challenging timescales the cabinet office is actively working with departments on its implementation

Research in Education

1968

this report is intended to provide a general overview of sdm and the available research on its effects in both general and mental health care it includes recommendations from the participants of the sdm meeting participant perspectives are included throughout the report as well as in a section specifically devoted to learnings from the meeting a resource list to assist those seeking further information about the concept and practice of sdm is included in appendix a

Improving Corporate Functions Using Shared Services

2008

built on independent research and financial audits of a number of newly created shared service centers sscs in poland local government shared services centers management and organization is the first book to thoroughly examine the organization development and effectiveness of the shared service market in the polish public

sector

Compendium of HHS Evaluation Studies

1983

measuring productivity is often considered a difficult task for industries in the services sectors this book offers a solution in the form of the 8m approach management manpower method money market make material and message this 8m framework is used to analyze the many facets of productivity and make pertinent solutions and suggestions to lift productivity in enterprises especially those in the retail and food services sectors this book consists of 10 chapters each chapter is an in depth study of a specific measure be it a technological system a manpower strategy or a marketing program to improve the performance and productivity of small and medium enterprises smes in the retail and food services sectors in singapore technology driven solutions are the highlight of this book every study presented involves field work in terms of surveys interviews or focus group discussions with stakeholders the findings of the studies lead to policy recommendations and suggestions for improving the productivity performance of smes in the retail and food services sectors contents about the authoracknowledgementsforewordprefaceintroductionthe use of lean management principle and practices for productivity improvement in the retail and food services sectors of singaporeuse of self service technology in supermarkets case study of a supermarket and consumer responsesseeking productivity improvement with self service technology sst in the f b sector case study of six restaurants and a consumer surveyintegrating the supply chain with rfid a study on boosting productivity in the retail and f b sectorthe role of shared services in improving productivity in the food services sector3d printing as a means of improving productivitym commerce as a strategy to increase productivity in singapore effectiveness of cash management technologies and cashless payments in retail and food services sectorsadopting job redesign principles to transform business operations and raise productivity in the retail and food services sectorseffectiveness of loyalty cards in improving business performance and productivity an appraisal in the retail and f b industry of singaporeconcluding remarksreferences readership policy makers in public sectors bosses and executives of small and medium enterprises smes general readers interested in productivity in singapore keywords productivity technology manpower marketing rfid job redesign 3d printing singaporereview key features use of the 8 m framework in diagnosing analysis and provision of solution to productivity problemsin depth studies supported by surveys and or case studies in each of the chapters each chapter is self contained easy to read and jargon free where possible experience in other countries are included to provide comparison and appreciation of situation in singapore

Handbook of Research on Innovative Technology Integration in Higher Education

2015-02-28

this book constitutes the refereed proceedings of the 8th international conference on electronic government egov 2009 held in linz austria in august september 2008 within the dexa 2009 conference cluster the 34 revised full papers presented were carefully reviewed and selected from 119 submissions the papers are organized in topical sections on reflecting e government research administrative reform and public sector modernization performance management and evaluation aspects in

government to citizen interactions and building blocks in e government advancements

Innovative Mobile Platform Developments for Electronic Services Design and Delivery

2012-05-31

pharmaceutical companies academic researchers and government agencies such as the food and drug administration and the national institutes of health all possess large quantities of clinical research data if these data were shared more widely within and across sectors the resulting research advances derived from data pooling and analysis could improve public health enhance patient safety and spur drug development data sharing can also increase public trust in clinical trials and conclusions derived from them by lending transparency to the clinical research process much of this information however is never shared retention of clinical research data by investigators and within organizations may represent lost opportunities in biomedical research despite the potential benefits that could be accrued from pooling and analysis of shared data barriers to data sharing faced by researchers in industry include concerns about data mining erroneous secondary analyses of data and unwarranted litigation as well as a desire to protect confidential commercial information academic partners face significant cultural barriers to sharing data and participating in longer term collaborative efforts that stem from a desire to protect intellectual autonomy and a career advancement system built on priority of publication and citation requirements some barriers like the need to protect patient privacy present challenges for both sectors looking ahead there are also a number of technical challenges to be faced in analyzing potentially large and heterogeneous datasets this public workshop focused on strategies to facilitate sharing of clinical research data in order to advance scientific knowledge and public health while the workshop focused on sharing of data from preplanned interventional studies of human subjects models and projects involving sharing of other clinical data types were considered to the extent that they provided lessons learned and best practices the workshop objectives were to examine the benefits of sharing of clinical research data from all sectors and among these sectors including for example benefits to the research and development enterprise and benefits to the analysis of safety and efficacy sharing clinical research data workshop summary identifies barriers and challenges to sharing clinical research data explores strategies to address these barriers and challenges including identifying priority actions and low hanging fruit opportunities and discusses strategies for using these potentially large datasets to facilitate scientific and public health advances

Implementing Shared Services in the Public Sector

2006

Manual of NCHSR-sponsored research products applicable to comprehensive health planning

1976

Efficiency and reform in government corporate functions through shared service centres

2012-03-07

Shared Decision-Making in Mental Health Care (Practice, Research, and Future Directions)

2019-11-23

The Project Share Collection, 1976-1979

1979

Health planning reports subject index

1979

Health Planning Bibliography Series

1980

Cost Containment and Health Planning

1980

Local Government Shared Services Centers

2020-08-12

OMB's Financial Management Line of Business Initiative: Too Much Too Soon? Serial No. 109-164, March 15, 2006, 109-2 Hearing, *

2006

Lifting Productivity In Singapore's Retail And Food Services Sectors: The Role Of Technology, Manpower And Marketing

2018-05-25

Resources in Education

1969-07

Digitalisation of Global Business Services

1975

Research Grants Index

1975

Publications Report - National Center for Health Services Research and Development

2009-08-28

Electronic Government

2006

OMB's financial management line of business initiative

2013-05-07

Sharing Clinical Research Data

1985

Compendium of HHS Evaluations and Relevant Other Studies

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