

FREE EPUB GUIDE TO SUPPORTING DOCUMENTS UK BORDER AGENCY (2023)

UK BORDER AGENCY AN INVESTIGATION INTO BORDER SECURITY CHECKS THE UK BORDER AGENCY AND BORDER FORCE IMMIGRATION THE WORK OF THE UK BORDER AGENCY (APRIL-JULY 2011) OUR HIDDEN BORDERS THE WORK OF THE UK BORDER AGENCY (JULY-SEPTEMBER 2012) MONITORING OF THE UK BORDER AGENCY UK BORDER AGENCY ANNUAL REPORT AND ACCOUNTS 2011-12 THE WORK OF THE UK BORDER AGENCY (APRIL-JULY 2011) PROTECTING OUR BORDER, PROTECTING THE PUBLIC UK BORDER AGENCY ANNUAL REPORT AND ACCOUNTS 2009-10 FOR THE YEAR ENDED 31 MARCH 2010 UK BORDER AGENCY THE WORK OF THE UK BORDER AGENCY (APRIL-JUNE 2012) UK BORDER AGENCY AND GLASGOW CITY COUNCIL REFORMING THE UK BORDER AND IMMIGRATION SYSTEM UK BORDER AGENCY CODE OF PRACTICE FOR KEEPING CHILDREN SAFE FROM HARM THE WORK OF THE UK BORDER AGENCY (DECEMBER 2011-MARCH 2012) NATIONAL AUDIT OFFICE:THE BORDER FORCE: SECURING THE BORDR: HOME OFFICE - HC 540 MANAGEMENT OF ASYLUM APPLICATIONS BY THE UK BORDER AGENCY HOW TO LIVE AND WORK IN THE UK ENFORCING THE DEAL THE WORK OF THE UK BORDER AGENCY (JULY-SEPTEMBER 2012) THE WORK OF THE UK BORDER AGENCY (APRIL-JULY 2011) THE WORK OF THE UK BORDER AGENCY UK BORDER CONTROLS PROVISION OF INFORMATION TO THE COMMITTEE BY THE UK BORDER AGENCY DRAFT CO-OPERATION IN PUBLIC PROTECTION ARRANGEMENTS (UK BORDER AGENCY) ORDER 2011 THE WORK OF THE UK BORDER AGENCY UK BORDER AGENCY AND GLASGOW CITY COUNCIL THE WORK OF THE UK BORDER AGENCY THE WORK OF THE UK BORDER AGENCY (OCTOBER-DECEMBER 2012) WORK OF THE UK BORDER AGENCY (AUGUST - DECEMBER 2011) THE WORK OF THE UK BORDER AGENCY (DECEMBER 2011-MARCH 2012) THE WORK OF THE UK BORDER AGENCY (APRIL-JUNE 2012) 'FAST AND FAIR?' AN INSPECTION OF THE USE OF BORDER FORCE CUSTOMS HOUSE OF COMMONS - PUBLIC ACCOUNTS COMMITTEE: THE BORDER FORCE: SECURING THE BORDER - HC 663 THE WORK OF THE UK BORDER AGENCY STUDENTS UNDER THE POINTS BASED SYSTEM - (TIER 4)

UK BORDER AGENCY 2010 FOLLOW UP TO THE WORK OF THE UK BORDER AGENCY 2ND REPORT SESSION 2009 10 ISBN 9780215542465 AND THE E BORDERS PROGRAMME 3RD REPORT SESSION 2009 10 HC 170 ISBN 9780215542854

AN INVESTIGATION INTO BORDER SECURITY CHECKS 2012-02-20 THE CHIEF INSPECTOR WAS COMMISSIONED BY THE HOME SECRETARY TO INVESTIGATE AND REPORT ON THE LEVEL OF CHECKS OPERATED AT PORTS OF ENTRY TO THE UK THIS FOLLOWED THE DISCLOSURE THAT SOME CHECKS MAY HAVE BEEN SUSPENDED WITHOUT THE APPROVAL OF MINISTERS AND THE SUBSEQUENT SUSPENSION OF THE THEN HEAD OF BORDER FORCE THE INVESTIGATION FOCUSED PARTICULARLY ON THE HOME OFFICE WARNINGS INDEX WI USED TO ASCERTAIN WHETHER PASSENGERS ARE OF INTEREST TO THE GOVERNMENT AGENCIES SECURE ID CHECKS PASSENGERS FINGERPRINTS AT IMMIGRATION CONTROLS AGAINST THOSE PROVIDED IN THE VISA APPLICATION PROCESS AND THE RISK BASED MEASURES THAT FORMED PART OF THE LEVEL 2 PILOT WHERE IT WAS NO LONGER ROUTINE TO OPEN THE BIOMETRIC CHIP WITHIN EEA PASSPORTS OR PERFORM WI CHECKS OF EEA CHILDREN TRAVELLING IN OBVIOUS FAMILY OR SCHOOL GROUPS THE NUMBER OF OCCASIONS WHEN CHECKS WERE SUSPENDED DEPENDED ON THE VOLUME OF PASSENGERS THE LEVEL OF RISK THEY PRESENTED STAFF AVAILABLE AND THE INFRASTRUCTURE OF THE PORTS OVERALL THE CHIEF INSPECTOR FOUND POOR COMMUNICATION POOR MANAGERIAL OVERSIGHT AND A LACK OF CLARITY ABOUT ROLES AND RESPONSIBILITIES THERE WAS NO SINGLE FRAMEWORK SETTING OUT ALL POTENTIAL BORDER SECURITY CHECKS WHICH OF THESE COULD BE SUSPENDED IN WHAT CIRCUMSTANCES AND THE LEVEL OF AUTHORITY REQUIRED AT AGENCY OR MINISTERIAL LEVEL TO DO SO THE AGENCY NOW HAS A STRONGER GRIP ON CHECKS BUT A NEW FRAMEWORK OF SECURITY CHECKS IS URGENTLY NEEDED UNAMBIGUOUSLY SPECIFYING CHECKS THAT MUST ALWAYS BE CARRIED OUT AND THOSE WHERE THERE IS DISCRETION TO SUSPEND

THE UK BORDER AGENCY AND BORDER FORCE 2012-07-17 THE POINTS BASED SYSTEM INTRODUCED BY THE UK BORDER AGENCY IN 2008 WAS FOR THE MOST PART DESIGNED WELL AND PROVIDES AN ADAPTABLE MEANS OF MEETING THE UK S WORK RELATED IMMIGRATION POLICY OBJECTIVES HOWEVER THE SYSTEM IS NOT YET DELIVERING ITS FULL POTENTIAL FOR VALUE FOR MONEY THE POINTS BASED SYSTEM SCORES MIGRANTS AGAINST A NUMBER OF ASSESSMENT CRITERIA INCLUDING THEIR SKILLS THE SYSTEM APPEARS TO HAVE ATTRACTED SKILLED APPLICATIONS ALTHOUGH THE EVIDENCE IS NOT ROBUST THE SYSTEM HAS SO FAR WORKED EFFECTIVELY TO MEET NEEDS OF EMPLOYERS ALTHOUGH A THIRD OF SPONSORING EMPLOYERS SURVEYED WANTED TO RECRUIT MORE SKILLED FOREIGN WORKERS THAN THEY WERE ABLE TO SPONSORS AND MIGRANTS OFTEN STRUGGLE TO GET THE INFORMATION AND ASSISTANCE THEY NEED AND ONE FIFTH OF ALL SPONSORS WOULD PAY AN ADDITIONAL CHARGE TO RECEIVE BETTER CUSTOMER SERVICE THE AGENCY NEEDS TO IMPROVE ITS MANAGEMENT INFORMATION AT PRESENT IT LACKS THE ABILITY TO IDENTIFY EASILY INDIVIDUALS WHOSE VISAS HAVE EXPIRED AND IT DOES NOT DO ENOUGH TO CHECK THAT MIGRANTS LEAVE THE UK IF THEY HAVE NO RIGHT TO REMAIN WHILE IT HAS SOME CONTACT DETAILS FOR AN ESTIMATED 181 000 FAILED APPLICANTS OVERALL THE AGENCY CANNOT BE SURE HOW MANY HAVE LEFT THE UK POOR INFORMATION SYSTEMS ARE ALSO UNDERMINING THE ABILITY OF THE AGENCY TO MANAGE THE RISK THAT SPONSORS ARE FAILING TO COMPLY WITH IMMIGRATION RULES IT RATES AS COMPLIANT SOME 96 PER CENT OF ITS 22 000 SPONSORING EMPLOYERS BUT IS UNABLE TO SAY HOW MANY IT HAS VISITED TO CONFIRM THIS

IMMIGRATION 2011-03-15 THE NOVEMBER 10 MARCH 2011 REPORT PUBLISHED AS HC 929 SESSION 2010 12 ISBN 9780215559968 EARLIER REPORTS TO THAT PUBLISHED AS HC 406 SESSION 2009 10 ISBN 9780215553775 ITS GOVERNMENT RESPONSE HC 457 SESSION 2010 11 ISBN 9780215554710 THOSE REPORTS WERE FOLLOW UP TO THE WORK OF THE UK BORDER AGENCY 2ND REPORT SESSION 2009 10 105 I ISBN 9780215542465 AND THE E BORDERS PROGRAMME 3RD REPORT SESSION 2009 10 HC 170 ISBN 9780215542854 HC 370 SESSION 2009 10 ISBN 97802155544001 WAS THE GOVERNMENT RESPONSE TO HC 105 I SESSION 2009 10 HC 587 I SESSION 2010 11 ISBN 978021555861 AND

ITS GOVERNMENT RESPONSE HC 1027 SESSION 2010 12 ISBN 9780215559661 HAVE ALSO PUBLISHED SINCE

THE WORK OF THE UK BORDER AGENCY (APRIL-JULY 2011) 2011-11-07 THE HOME AFFAIRS COMMITTEE ASKS FOR QUARTERLY DATA FROM THE UK BORDER AGENCY ABOUT ITS PERFORMANCE AGAINST A SET OF KEY INDICATORS THIS REPORT ANALYSES DATA FROM JULY SEPTEMBER 2012 OR Q3 2012 THIS REPORT IS DIVIDED INTO TWO SECTIONS THE FIRST FOCUSING ON THE AGENCY'S HANDLING OF THE ASYLUM AND IMMIGRATION BACKLOG AND THE ACCURACY OF THE INFORMATION IT PROVIDED TO THIS COMMITTEE ON ITS WORK IN THIS AREA THE SECOND SECTION ASSESSES THE AGENCY'S PERFORMANCE ACROSS THE MAIN AREAS OF ITS WORK BY COMPARING ON A QUARTERLY BASIS ITS PROGRESS AGAINST A SET OF KEY INDICATORS

OUR HIDDEN BORDERS 2009 THE COMMITTEE TOOK EVIDENCE FROM JOHN VINE CBE QPM CHIEF INSPECTOR OF THE UK BORDER AGENCY AND LINDA COSTELLOE BAKER INDEPENDENT MONITOR OF ENTRY CLEARANCE REFUSALS WITHOUT THE RIGHT OF APPEAL ON THEIR MONITORING OF THE UK BORDER AGENCY THE COMMITTEE WAS PLEASED TO HEAR THE INDEPENDENT MONITOR'S ASSESSMENT THAT QUALITY OF DECISION MAKING IN VISA APPLICATIONS BY UK BORDER AGENCY STAFF IS REASONABLE AND VERY SLOWLY IMPROVING BUT DISAPPOINTED TO HEAR OF HER RESIDUAL CONCERNS ABOUT STAFF TRAINING AND TO LEARN THAT SEVERAL OF HER RECOMMENDATIONS ON TRAINING HAD NOT BEEN ACCEPTED THE REPORT RECOMMENDS THAT THE GOVERNMENT SHOULD ENSURE THAT THE INDEPENDENT MONITOR'S TEN INDICATORS FOR GOOD QUALITY REFUSAL NOTICES BE IMPLEMENTED THROUGHOUT UK VISAS THAT ENTRY CLEARANCE STAFF BE TRAINED TO FOLLOW THESE AND THAT THEY FORM PART OF THE INSPECTION REGIME FOR VISA REFUSALS IN APRIL 2009 THE ROLE OF INDEPENDENT MONITOR WILL BE SUBSUMED WITHIN THE NEW UK BORDER AGENCY INSPECTORATE THIS CONCERNS THE COMMITTEE AS THE NEW INSPECTORATE IS STILL BEING ESTABLISHED AND IS NOT YET CONDUCTING SCRUTINY OF THE UK BORDER AGENCY CONSEQUENTLY THE COMMITTEE RECOMMENDS THAT THE GOVERNMENT RETAINS THE INDEPENDENT MONITOR POSITION FOR SOME MONTHS LONGER TO ENSURE THAT THERE IS A SUFFICIENT OVERLAP WITH THE NEW INSPECTORATE AND TO GUARANTEE THAT THERE IS NO HIATUS IN THE OVERSIGHT OF VISA REFUSALS FINALLY THE COMMITTEE RECOMMENDS THAT THE TITLE OF THE CHIEF INSPECTOR AND HIS INSPECTORATE BE AMENDED EXPLICITLY TO INCLUDE THE WORD INDEPENDENT IN ORDER TO CLARIFY THAT THE POST IS INDEPENDENT FROM THE UK BORDER AGENCY

THE WORK OF THE UK BORDER AGENCY (JULY-SEPTEMBER 2012) 2013-03-25 IN THIS REPORT THE COMMITTEE CRITICISES THE UK BORDER AGENCY FOR FAILING TO EXPLAIN WHY 350 FOREIGN NATIONAL PRISONERS DUE TO BE DEPORTED ARE STILL IN THE COUNTRY THE AGENCY PROVIDED THE COMMITTEE WITH A BREAKDOWN OF THE ISSUES WITH THE DEPORTATION PROCESS OF 1 300 PRISONERS WHO WERE RELEASED BETWEEN 1 APRIL 2010 AND 31 MARCH 2011 THE LARGEST GROUP MAKING UP 27 OF THE TOTAL WAS LABELLED UNKNOWN THE COMMITTEE ALSO FOUND THAT THE AGENCY HAS NOT RESOLVED ALL OF THE ASYLUM LEGACY CASES FIRST IDENTIFIED IN 2006 WITHIN THE PROMISED 5 YEAR TIMEFRAME INSTEAD 18 000 ONGOING CASES ARE STILL AWAITING A FINAL DECISION THE COMMITTEE HIGHLIGHTS ITS CONCERN AT THE DRAMATIC INCREASE IN FILES TRANSFERRED TO THE CONTROLLED ARCHIVE WHERE THE AGENCY HAS LOST CONTACT WITH INDIVIDUALS IN THE PAST SIX MONTHS THE FILES WHICH ARE PLACED IN THE ARCHIVE WHEN EVERY EFFORT TO TRACK AN APPLICANT HAS BEEN EXHAUSTED NUMBERED 40 500 IN MARCH 2011 BY SEPTEMBER 2011 IT HAD INCREASED TO 124 000 A SERIES OF SPECIFIC RECOMMENDATIONS ARE MADE THE GOVERNMENT SHOULD COMMISSION A DETAILED INVESTIGATION INTO FINANCIAL WASTE INCLUDED THE WRITING OFF OF BAD DEBTS OVERPAYMENTS TO STAFF AND ASYLUM APPLICANTS AND FAILURE TO COLLECT CIVIL PENALTIES THERE SHOULD BE BETTER LIAISON BETWEEN THE AGENCY AND HM PRISON SERVICE THE AGENCY IS LOSING TOO MANY APPEALS AT IMMIGRATION TRIBUNALS AND SHOULD RAISE THE QUALITY OF ITS REPRESENTATION ALL STAFF MUST BE AWARE OF THE EXISTENCE OF BOGUS COLLEGES WHICH EXIST ONLY TO SPONSOR VISA APPLICATIONS

MONITORING OF THE UK BORDER AGENCY 2009 UK BORDER AGENCY ANNUAL REPORT AND ACCOUNTS 2009 10 FOR THE YEAR ENDED 31 MARCH 2010

UK BORDER AGENCY ANNUAL REPORT AND ACCOUNTS 2011-12 2012-07-12 DATED MARCH 2013 RESPONSE TO HC 603 SESSION 2012 13 ISBN 9780215049926

THE WORK OF THE UK BORDER AGENCY (APRIL-JULY 2011) 2011-11-04 GOVERNMENT RESPONSE TO HC 71 SESSION 2012 13 ISBN 9780215047304

PROTECTING OUR BORDER, PROTECTING THE PUBLIC 2010 SINCE THE UK BORDER FORCE WAS SEPARATED FROM THE UK BORDER AGENCY IT HAS MET SOME IMPORTANT OBJECTIVES SUCH AS REDUCING QUEUING TIMES TO PROVIDE VALUE FOR MONEY HOWEVER IT NEEDS TO PERFORM EFFECTIVELY AND IN A SUSTAINED WAY ACROSS THE FULL RANGE OF ITS ACTIVITIES BORDER FORCE OFFICERS REPORTED THAT STAFF SHORTAGES AND THE REQUIREMENT TO PRIORITIZE FULL PASSENGER CHECKS WHILE MANAGING QUEUE TIMES OFTEN PREVENTED THEIR PERFORMING OTHER IMPORTANT DUTIES SUCH AS CHECKING FREIGHT IN ADDITION DURING THE FIRST MONTHS OF 2012 13 THE BORDER FORCE S PERFORMANCE IN SOME OF ITS ACTIVITIES SUCH AS SEIZURES OF CIGARETTES AND COUNTERFEIT GOODS ENTRY REFUSALS AND DETECTING FORGERIES WAS BELOW TARGET THE HOME OFFICE S INTERNAL AUDITORS CONFIRMED THAT THE 2012 OLYMPICS AND WIDER RESOURCING ISSUES HAD AN EFFECT ON THE BORDER FORCE S ABILITY CONSISTENTLY TO RESOURCE CUSTOMS CONTROLS THE BORDER FORCE S WORKFORCE LACKS ORGANIZATIONAL IDENTITY THE BORDER FORCE CONSISTS LARGELY OF OFFICERS WHO PREVIOUSLY WORKED IN SEPARATE CUSTOMS AND IMMIGRATIONS AGENCIES WHO TYPICALLY STILL IDENTIFY THEMSELVES AS EX CUSTOMS OR EX IMMIGRATION TO MEET THE DEMANDS THE BORDER FORCE IS RECRUITING MORE STAFF DESPITE THIS THERE ARE CONTINUING STAFF SHORTAGES AT THE BORDER THE BORDER FORCE HAS NOT ESTABLISHED WHETHER IT HAS THE RESOURCES IT NEEDS TO DELIVER ALL ITS OBJECTIVES IT NEEDS TO DEPLOY STAFF FLEXIBLY TO RESPOND TO ITS COMPETING DEMANDS BUT IS PREVENTED FROM DOING THIS AS EFFICIENTLY AS POSSIBLE BECAUSE ALMOST A FIFTH OF ITS WORKFORCE IS EMPLOYED UNDER TERMS AND CONDITIONS THAT RESTRICT WORKING HOURS TO FIXED PERIODS DURING THE WEEK

UK BORDER AGENCY ANNUAL REPORT AND ACCOUNTS 2009-10 FOR THE YEAR ENDED 31 MARCH 2010 2010-07-26 THE NEW ASYLUM MODEL INTRODUCED BY THE HOME OFFICE IN 2006 TO ACHIEVE FASTER CONCLUSIONS TO ASYLUM APPLICATIONS HAS STRENGTHENED ASPECTS OF THE ASYLUM PROCESS THE CASE OWNERSHIP APPROACH IN WHICH A SINGLE INDIVIDUAL MANAGES AN APPLICATION FROM START TO FINISH HAS CREATED A STRONG INCENTIVE TO CONCLUDE CASES AND APPLICATIONS ARE BEING CONCLUDED MORE QUICKLY AND THERE ARE ALSO SIGNS THAT THE QUALITY OF DECISION MAKING IS IMPROVING BUT THE NEW PROCESS IS NOT YET WORKING TO ITS OPTIMUM EFFICIENCY AND EFFECTIVENESS THE UK BORDER AGENCY HAS DONE WELL TO IMPROVE ITS HANDLING OF THE CASEWORK THERE WAS A RISE IN THE PROPORTION OF CASES BEING DEALT WITH WITHIN SIX MONTHS PEAKING ABOVE THE TARGET OF 40 PER CENT IN DECEMBER 2007 THE BACKLOG OF DECISIONS TO BE MADE HAS HOWEVER MORE THAN DOUBLED IN OVER A YEAR TO 8 700 IN THE SECOND QUARTER OF 2008 AT THE POINT OF APPLICATION THE FULL SCREENING INTERVIEW IS NOT TAKING PLACE IN A QUARTER OF CASES SO THAT KEY INFORMATION ABOUT CLAIMS COULD BE BEING MISSED A SEPARATE PROCESS HAS BEEN ESTABLISHED TO CLEAR BY 2011 THE BACKLOG OF LEGACY CASES UNRESOLVED BEFORE THE INTRODUCTION OF THE NEW ASYLUM MODEL WHICH IS PUT AT SOME 335 000 CASES THE AGENCY HAS MADE INROADS BUT THE TARGET LOOKS CHALLENGING FEW REMOVALS OF FAILED APPLICANTS ARE BEING ACHIEVED HAMPERED BY A LACK OF DETENTION SPACE AND PROBLEMS OBTAINING EMERGENCY TRAVEL DOCUMENTS THROUGHOUT THE SECOND HALF OF 2007 THE GAP BETWEEN UNFOUNDED APPLICATIONS AND REMOVALS INCREASED THE AGENCY MISSED ITS TIPPING POINT OBJECTIVE WHICH IS TO REMOVE MORE FAILED ASYLUM APPLICANTS THAN THE NUMBER WHO MAKE NEW UNFOUNDED APPLICATIONS UNFOUNDED APPLICATIONS EXCEEDED REMOVALS BY OVER 20 PER CENT

UK BORDER AGENCY 2009 THIS ESSENTIAL HANDBOOK IS FOR ANYONE WISHING TO ENTER THE UK TO WORK STUDY SETTLE JOIN THEIR FAMILY OR VISIT AND

WHO WANTS TO REMAIN IN THE UK INDEFINITELY IT IS IDEAL FOR STUDENTS WOULD BE IMMIGRANTS TO THE UK HR PROFESSIONALS AND EXPATS IT WILL HELP THEM TO IDENTIFY WHICH VISA CATEGORY IS APPLICABLE TO THEM AND WILL PREPARE THEM FOR PASSING THE LIFE IN THE UK TEST AS SET BY THE HOME OFFICE FOR THOSE APPLYING FOR BRITISH CITIZENSHIP WRITTEN BY IMMIGRATION PRACTITIONERS THIS BOOK IS AN EASY TO USE HANDBOOK THAT READERS WILL REFER TO TIME AND TIME AGAIN THIS BOOK IS AN ESSENTIAL READ FOR THOSE PLANNING TO COME TO THE UK AND WHO NEED TO MAKE A VISA APPLICATION IT COVERS CRITICAL INFORMATION ON WHICH VISA CATEGORIES MAY BE APPROPRIATE TO THEIR CIRCUMSTANCES HOW TO MAKE A VISA APPLICATION WHAT TO EXPECT WHEN THEY ARRIVE IN THE UK INCLUDING IMPORTANT INFORMATION ON HOW TO ESTABLISH A NATIONAL INSURANCE NUMBER FOR WORKING FAMILIARISING THEMSELVES WITH THE TAXATION SYSTEM HOW TO REGISTER WITH A DOCTOR AND DENTIST PLUS MUCH MORE FOR THOSE EMPLOYING NON UK EU CITIZENS THIS BOOK EXPLAINS WHAT ESSENTIAL CHECKS YOU MUST PUT IN PLACE DETAILS OF THE POINTS BASED SYSTEM AND HOW INDIVIDUALS CAN QUALIFY HOW TO OBTAIN A LICENCE TO EMPLOY FOREIGN NATIONALS AND THE HR COMPLIANCE ISSUES THAT NEED TO BE IN PLACE IN ORDER TO REMAIN COMPLIANT WITH THE UK BORDER AGENCY FOR EMPLOYERS DEALING WITH INTRA COMPANY TRANSFERS AND GLOBAL PEOPLE MOBILITY ISSUES IT OFFERS A SIMPLE AND UNDERSTANDABLE WAY TO ASSESS EMPLOYEES AND WHETHER THEY MEET THE APPROPRIATE VISA REQUIREMENTS

The Work of the UK Border Agency (April-June 2012) 2013-03-21 GOVERNMENT RESPONSE TO HC 792 SESSION 2013 14 ISBN 9780215055453

UK BORDER AGENCY AND GLASGOW CITY COUNCIL 2011 DATED DECEMBER 2011 RESPONSE TO HC 1497 I SESSION 2010 12 ISBN 9780215038517

REFORMING THE UK BORDER AND IMMIGRATION SYSTEM 2014 GOVERNMENT RESPONSE TO HC 587 I SESSION 2010 12 ISBN 9780215555861 EARLIER REPORTS ON THIS SUBJECT PUBLISHED AS HC 406 SESSION 2009 10 ISBN 9780215553775 ITS GOVERNMENT RESPONSE HC 457 SESSION 2010 11 ISBN 9780215554710 THOSE REPORTS WERE FOLLOW UP TO THE WORK OF THE UK BORDER AGENCY 2ND REPORT SESSION 2009 10 105 I ISBN 9780215542465 AND THE E BORDERS PROGRAMME 3RD REPORT SESSION 2009 10 HC 170 ISBN 9780215542854 HC 370 SESSION 2009 10 ISBN 97802155544001 WAS THE GOVERNMENT RESPONSE TO HC 105 I SESSION 2009 10

UK BORDER AGENCY CODE OF PRACTICE FOR KEEPING CHILDREN SAFE FROM HARM 2008 FOLLOWING THE ANNOUNCEMENT THAT UK BORDER CONTROLS HAD BEEN RELAXED WITHOUT PROPER AUTHORISATION DURING THE SUMMER OF 2011 THE HOME AFFAIRS COMMITTEE HELD A NUMBER OF EVIDENCE SESSIONS TO ESTABLISH THE FACTS OF THE CASE AND DETERMINE WHAT HAD LED TO SUCH A SITUATION OCCURRING THE COMMITTEE CONCLUDES THAT LACK OF COMMUNICATION BETWEEN THE DIFFERENT ARMS OF THE UK BORDER AGENCY AND THE HOME OFFICE OF WHICH IT IS PART HAS ONCE AGAIN BEEN RESPONSIBLE FOR A SITUATION DAMAGING TO THEIR REPUTATION WHILST THE SITUATION MAY OR MAY NOT HAVE BEEN CAUSED BY THE ACTIONS OF AN INDIVIDUAL A LACK OF SUPERVISION OF SENIOR STAFF AT THE UK BORDER AGENCY ALLOWED THE SITUATION TO CONTINUE THE RISK BASED TRIAL OF ALLOWING RELAXATION OF CERTAIN CHECKS ALTHOUGH NOT YET FULLY EVALUATED APPEARS TO HAVE BEEN A SUCCESS THE COMMITTEE COMMENDS THE EFFORT TO MAKE A MORE TARGETED USE OF STAFF IN THIS PERIOD OF STAFF REDUCTIONS THE HOME OFFICE WARNINGS INDEX GUIDANCE 2007 THE PRINCIPAL COUNTER TERRORISM GUIDANCE MAY BE BEING USED INAPPROPRIATELY THERE SHOULD BE A REVIEW OF ITS USE AND CLARIFYING GUIDELINES SHOULD BE ISSUED TO STAFF IF NECESSARY THE COMMITTEE ALSO BELIEVES THAT THE HOME OFFICE SHOULD MAKE AVAILABLE TO THE COMMITTEE CERTAIN DOCUMENTS WHICH HAVE BEEN GIVEN TO THE INTERNAL INQUIRIES INSTIGATED BY THE HOME OFFICE DENYING THE COMMITTEE SIGHT OF THESE DOCUMENTS RUNS COUNTER TO THE GOVERNMENT S COMMITMENT TO TRANSPARENCY AND ACCOUNTABILITY

THE WORK OF THE UK BORDER AGENCY (DECEMBER 2011-MARCH 2012) 2012-12-19 DRAFT CO OPERATION IN PUBLIC PROTECTION ARRANGEMENTS UK BORDER AGENCY ORDER 2011 THURSDAY 7 JULY 2011

NATIONAL AUDIT OFFICE: THE BORDER FORCE: SECURING THE BORDER: HOME OFFICE - HC 540 2013-09-04 IN THIS REPORT THE HOME AFFAIRS COMMITTEE HIGHLIGHTS A NUMBER OF AREAS WHERE THE UK BORDER AGENCY IS NOT MEETING THE STANDARDS WHICH BOTH THOSE USING ITS SERVICES AND THE GENERAL PUBLIC HAVE THE RIGHT TO EXPECT THE COMMITTEE SINGLES OUT THE CONTINUING THREAT OF DELAYS AND BACKLOGS IN PROCESSING ASYLUM APPLICATIONS WHICH IT ATTRIBUTES AT LEAST IN PART TO INADEQUATE DECISION MAKING IN THE FIRST INSTANCE THE COMMITTEE REITERATES ITS PREDECESSORS RECOMMENDATIONS ABOUT TIGHTENING UP THE REGISTRATION AND INSPECTION OF COLLEGES IN ORDER TO CLOSE DOWN BOGUS INSTITUTIONS ESTABLISHED CHIEFLY TO ENABLE PEOPLE TO BYPASS THE RESTRICTIONS ON WORK RELATED IMMIGRATION TO THE UK IT RAISES CONCERNS THAT THE PROGRAMME TO CLEAR THE HISTORIC BACKLOG OF 400 450 000 ASYLUM CASES WILL END IN JULY 2011 WITH THE AGENCY HAVING BEEN UNABLE TO DISCOVER WHAT HAS HAPPENED TO THE CLAIMANTS IN UP TO ONE IN SEVEN 61 000 OF THE CASES THE PASSAGE OF TIME MEANS THAT THE UK BORDER AGENCY IS UNLIKELY TO TRACE 70 OF THE 1013 FOREIGN NATIONAL PRISONERS WHOSE RELEASE WITHOUT DEPORTATION LED TO MR CHARLES CLARKE S RESIGNATION AS HOME SECRETARY IN 2005 THERE ARE CONCERNS ABOUT THE ADEQUACY OF THE TRAINING AND SUPERVISION OF THOSE INVOLVED IN THE ENFORCED REMOVAL OF UNSUCCESSFUL ASYLUM CLAIMANTS FINALLY IN THE CURRENT ECONOMIC SITUATION A SIGNIFICANTLY LOWER SALARY SHOULD BE PAID TO THE SUCCESSOR TO THE OUTGOING HEAD OF THE AGENCY

MANAGEMENT OF ASYLUM APPLICATIONS BY THE UK BORDER AGENCY 2009 THE COMMITTEE REPORTS ON THE CIRCUMSTANCES AROUND THE TERMINATION OF THE UK BORDER AGENCY S CONTRACT WITH GLASGOW CITY COUNCIL FOR THE HOUSING OF ASYLUM SEEKERS IN THE COUNCIL S ACCOMMODATION THE REPORT IS HIGHLY CRITICAL OF THE MANNER IN WHICH UKBA S LONDON OFFICE HANDLED NOTIFYING THE GLASGOW ASYLUM SEEKERS OF CHANGES TO THEIR HOUSING PROVISION WHICH IT SAYS WAS INAPPROPRIATE AT BEST AND CALLOUS AND INHUMANE AT WORST HOWEVER THE COMMITTEE SAYS THE IMMIGRATION MINISTER RESPONDED SPEEDILY AND APPROPRIATELY TO THE SITUATION HE HAD BEEN PUT IN THE LACK OF FIRM CONTINGENCY PLANS AT THE TIME THE CONTRACT WAS TERMINATED IS TO BE REGRETTEED AND THE COMMITTEE REMAINS UNCLEAR ABOUT ISSUES AROUND COSTS AND SAVINGS AS WELL AS BEING UNABLE TO CLARIFY THE COMPLETE FINANCIAL SITUATION AROUND THE ACCOMMODATION CONTRACT MATTERS RELATING TO THE WORK OF UKBA IN SCOTLAND WILL CONTINUE TO BE REVIEWED BY THE COMMITTEE INCLUDING THE FAMILY RETURN PROJECT AND ADDITIONAL FIGURES AND INFORMATION REQUESTED BY THE COMMITTEE

How to Live and Work in the UK 2011-06-01 INCORPORATING HC 723 I III SESSION 2008 09

ENFORCING THE DEAL 2008-01-01 THE COMMITTEE EXAMINES THE WORK OF THE UK BORDER AGENCY UKBA ON A THREE MONTHLY BASIS FOLLOWING THE ABOLITION OF THE AGENCY IT WILL CONTINUE TO MONITOR THE HOME OFFICE UK VISA AND IMMIGRATION SERVICE ON A THREE MONTHLY BASIS THE COMMITTEE FOUND A FURTHER BACKLOG OF 190 000 CASES IN THE TEMPORARY AND PERMANENT MIGRATION POOL THAT WERE NEVER REVEALED TO THE COMMITTEE BEFORE THE TOTAL FIGURE FOR THE BACKLOG HAS REACHED OVER HALF A MILLION THE COMMITTEE FEELS IT IS UNACCEPTABLE THAT NEW BACKLOGS ARE REVEALED IN COMMITTEE EVIDENCE SESSIONS THE UK BORDER AGENCY HAD A TROUBLED HISTORY MANY OF ITS PROBLEMS PREDATE THE ESTABLISHMENT OF THE AGENCY MINISTERS MUST NOW EXPLAIN HOW THOSE PROBLEMS WILL NOT OUTLIVE ITS DEMISE TO SEE A CHANGE IN THE CULTURE IN THE NEW ORGANISATIONAL STRUCTURE AND MANAGEMENT IT MUST BE COMPLEMENTED BY THE ABILITY FOR A WHOLESAL RESTRUCTURING OF THE EMPLOYEES OF THE ORGANISATION THE NEWLY APPOINTED DIRECTORS GENERAL MUST HAVE THE ABILITY AND RESOURCES NECESSARY TO IMPLEMENT THIS CHANGE THE

HOME OFFICE SHOULD OUTLINE EXACTLY HOW THEY PROPOSE TO BRING ABOUT THIS CHANGE IN CULTURE IN EVIDENCE THE COMMITTEE WERE TOLD THE IMMIGRATION SERVICE WOULD NEVER BE FIXED THIS SURPRISED THE COMMITTEE SINCE REDUCING IMMIGRATION IS A PRIORITY OF THIS GOVERNMENT WHAT THE IMMIGRATION SERVICE NEEDS DESPERATELY IS STABILITY THE RESOURCES NECESSARY TO CLEAR THE BACKLOGS AND A WHOLESALE CHANGE IN CULTURE

The Work of the UK Border Agency (July-September 2012) 2013-11-11 IN THIS HOME AFFAIRS COMMITTEE S REPORT INTO THE WORK OF THE UK BORDER AGENCY IT CRITICISES THE AGENCY FOR FAILING TO DEPORT MORE THAN 600 FOREIGN NATIONAL PRISONERS WHO WERE RELEASED BETWEEN 1999 AND 2006 AND ARE STILL IN THE COUNTRY AND FOR FAILING TO CLEAR THE CONTROLLED ARCHIVE OF LOST APPLICANTS AT THE CURRENT RATE IT WILL TAKE A FURTHER 4 YEARS TO CLOSE ALL CASES THE COMMITTEE FOUND THAT THE AGENCY HAS STILL NOT RESOLVED ALL OF THE ASYLUM LEGACY CASES FIRST IDENTIFIED IN 2006 INSTEAD THERE ARE 17 000 ONGOING CASES STILL AWAITING A FINAL DECISION AND THE AGENCY APPEARS TO BE DISCOVERING MORE CASES THE COMMITTEE REMAINS UNCERTAIN OVER THE FEASIBILITY OF THE GOVERNMENT S E BORDERS TIMETABLE IT FINDS IT DIFFICULT TO SEE HOW THE SCHEME CAN BE APPLIED TO ALL RAIL AND SEA PASSENGERS BY DECEMBER 2014 IT ACKNOWLEDGES THAT THE GOVERNMENT MUST HAVE A COMPREHENSIVE E BORDER SYSTEM IF IT IS TO BE EFFECTIVE HOWEVER IT NEEDS CLARITY ON POLICY AND PRACTICALITIES FOR ACHIEVING THIS THE COMMITTEE MAKES A SERIES OF SPECIFIC RECOMMENDATIONS AIMED AT IMPROVING THE WORKING OF THE AGENCY CONCERNING APPEALS BOGUS COLLEGES DATA PROVIDED AND USE OF STATISTICS IT CALLS ON THE HOME OFFICE TO ACT IMMEDIATELY TO DEAL WITH THE PUBLIC SCEPTICISM OVER THE EFFECTIVENESS OF THE UK BORDER AGENCY AND TO REQUIRE CLARITY IN THE INFORMATION PRODUCED FOR BOTH THE PUBLIC AND PARLIAMENT

The Work of the UK Border Agency (April-July 2011) 2011-12-20 FOR THE FIRST TIME THE COMMITTEE HAS COLLATED THE BACKLOG OF OUTSTANDING CASES IN THE VARIOUS AREAS WHERE THE UK BORDER AGENCY DEALS WITH CASEWORK THIS REPORT CRITICISES THE AGENCY FOR FAILING TO CONCLUDE THE TOTAL BACKLOG OF 276 460 CASES THE COMMITTEE MAKES A NUMBER OF KEY RECOMMENDATIONS A TEAM SHOULD BE ESTABLISHED TO EXAMINE WHY THE 3 900 FOREIGN NATIONAL OFFENDERS LIVING IN THE COMMUNITY AS OF 4 APRIL HAVE NOT BEEN DEPORTED DEPORTATION PROCEEDINGS FOR FOREIGN NATIONAL PRISONERS MUST BEGIN AT THE TIME OF SENTENCING A LIST OF THOSE COUNTRIES REFUSING TO ACCEPT THE RETURN OF THEIR OWN CRIMINALS WHO HAVE COMMITTED OFFENCES IN THE UK MUST BE PUBLISHED THE AGENCY SHOULD EXPAND ITS CHECKS TO INCLUDE A WIDER RANGE OF DATABASES IN ORDER TO ASSIST WITH TRACING OF THOSE IN THE CONTROLLED ARCHIVE STUDENTS SHOULD BE REMOVED FROM NET MIGRATION TARGET FACE TO FACE INTERVIEWS FOR ALL FOREIGN STUDENTS MUST BE COMPULSORY THE AGENCY MUST BE REPRESENTED AT 100 NOT 84 OF ALL TRIBUNAL HEARINGS ALL INSPECTION VISITS ON TIER 4 MUST BE UNANNOUNCED THE AGENCY MUST INFORM THE INFORMANTS AS TO POSSIBLE ILLEGAL IMMIGRANTS OF THE OUTCOME OF THEIR TIP OFF AND PROVIDE A BREAKDOWN OF THE OUTCOMES OF ITS ENFORCEMENT VISITS THE COMMITTEE REITERATES THAT SENIOR AGENCY STAFF SHOULD NOT RECEIVE BONUSES UNTIL THE AGENCY S PERFORMANCE IMPROVES AND BONUSES PAID IN THE PAST CONTRARY TO THE COMMITTEE S RECOMMENDATIONS SHOULD BE REPAID

The Work of the UK Border Agency 2011-05-16 THE AGENCY S BACKLOG IS GROWING AT AN ALARMING RATE IT HAS INCREASED BY OVER 25 000 CASES SINCE THE FIRST QUARTER OF THIS YEAR THE BACKLOG CONSISTS OF THE MIGRATION REFUSAL POOL WHICH CONTAINS RECORDS OF INDIVIDUALS WITHOUT LEAVE TO REMAIN IN THE UK WHO CANNOT BE TRACED AND HAS GROWN BY 24 000 RECORDS SINCE THE FIRST QUARTER OF THIS YEAR IT NOW TOTALS 174 000 EX FOREIGN NATIONAL OFFENDERS WITH 3 954 EX FNOS LIVING IN THE COMMUNITY WHILST DEPORTATION ACTION AGAINST THEM PROCEEDS THE SO CALLED CONTROLLED ARCHIVE WITH CASES THE AGENCY HAS NO CONTROL OVER IT DOES NOT EVEN KNOW WHERE THE APPLICANTS ARE THERE WERE 95 000 CASES IN ARCHIVE AT THE END OF JUNE THIS YEAR AND SENIOR MANAGEMENT PROMISED TO CLEAR IT BY 31ST DECEMBER WHICH WOULD

MEAN WRITING OFF 81 000 FILES ASYLUM AND MIGRATION LIVE COHORTS WHERE THE UKBA HAS MANAGED TO TRACE AN APPLICANT THOUGHT TO HAVE BEEN LOST AND IS WORKING TO CLOSE THEIR CASE WITH 29 000 CASES IN THE LIVE COHORTS AT THE END OF JUNE THIS YEAR THE UKBA MUST ADOPT A TRANSPARENT AND ROBUST APPROACH TO TACKLING THE BACKLOGS INSTEAD OF CREATING NEW WAYS OF CAMOUFLAGING THEM UNTIL THE ENTIRE BACKLOG IS CLEARED THE COMMITTEE DOES NOT BELIEVE THAT SENIOR STAFF SHOULD RECEIVE ANY BONUSES THE COMMITTEE ALSO DOUBTS THAT THE AGENCY IS ADEQUATELY EQUIPPED TO DEAL WITH THE INCREASE IN ASYLUM APPLICATIONS CASES WAITING FOR AN INITIAL DECISION AFTER 6 MONTHS HAVE RISEN BY 36 SINCE JUNE 2011 THE COMMITTEE IS FURTHER CONCERNED ABOUT THE QUALITY OF DECISION MAKING POOR DECISION MAKING MAY RESULT IN PEOPLE BEING RETURNED HOME WHEN THEY FACE PERSECUTION AND TORTURE

UK BORDER CONTROLS 2012-01-19 THE UK BORDER AGENCY AND THEIR PREDECESSORS HAVE CONSISTENTLY GENERATED A LARGE NUMBER OF COMPLAINTS TO THE OMBUDSMAN NOT JUST IN TERMS OF THE NUMBER OF COMPLAINTS RECEIVED BUT ALSO THE NUMBER OF COMPLAINTS ACCEPTED FOR INVESTIGATION AND THE HIGH PROPORTION WHICH ARE UPHELD THE COMPLAINTS ARE MOSTLY FROM PEOPLE IN THIS COUNTRY WHO ARE FACING LONG DELAYS AWAITING A DECISION ON THEIR APPLICATION TO THE AGENCY APPLICANTS OUGHT TO BE TOLD WHAT TO EXPECT AND BE SAFE AND PROPERLY SUPPORTED WHILE AWAITING A DECISION AND THAT DECISION OUGHT TO BE FAST AND FAIR DELAYS BY THE AGENCY IN DECIDING SUCH APPLICATIONS MEAN THAT PEOPLE WHO SHOULD BE GIVEN PERMISSION TO STAY ARE OFTEN LEFT UNABLE TO SUPPORT THEMSELVES AND UNCERTAIN AS TO THEIR FUTURE AND THOSE WHO SHOULD BE REMOVED REMAIN HERE WITH THEIR CHANCES OF EVENTUALLY BEING ALLOWED TO STAY INCREASING BECAUSE OF THE AGENCY S DELAY THE AGENCY S BIGGEST PROBLEM IS THE HUGE BACKLOG OF OLD ASYLUM APPLICATIONS WHICH HAS BUILT UP OVER A NUMBER OF YEARS LEAVING HUNDREDS OF THOUSANDS OF APPLICANTS WAITING FOR YEARS FOR A FINAL DECISION THIS REPORT CONTAINS SUMMARIES OF 11 CASES WHICH ARE ILLUSTRATIVE OF THE COMPLAINTS REFERRED TO THE PARLIAMENTARY OMBUDSMAN ABOUT THE UK BORDER AGENCY THEY INVOLVE APPLICATIONS FOR ASYLUM AS WELL AS THE AGENCY S CORE IMMIGRATION AND NATIONALITY WORK AND APPLICATIONS FOR RESIDENCE CARDS WHICH CONFIRM RIGHTS UNDER EUROPEAN LAW

PROVISION OF INFORMATION TO THE COMMITTEE BY THE UK BORDER AGENCY 2013-02-21 THE BORDER FORCE S 7 600 STAFF OPERATE IMMIGRATION AND CUSTOMS CONTROLS AT 138 AIR SEA AND RAIL PORTS ACROSS THE UK IT HAS A BUDGET OF 604 MILLION FOR 2013 14 BUT IS FACING CUTS IT HAS HAD TO PRIORITISE PASSENGER CHECKS AT THE EXPENSE OF ITS OTHER DUTIES THEREBY WEAKENING SECURITY AT THE BORDER BY NEGLECTING OTHER DUTIES SUCH AS THE EXAMINATION OF FREIGHT FOR ILLICIT GOODS AND CHECKS IN CALAIS ON LORRIES TO DETECT CONCEALED ILLEGAL ENTRANTS IT WAS NOT ABLE TO MEET AND CHECK UP TO 90 000 PRIVATE PLANES OR PRIVATE BOATS ARRIVING IN THE UK EACH YEAR LEAVING THE UK BORDER VULNERABLE AND RAISING ISSUES ABOUT RESOURCING AND HOW PRIORITIES ARE SET THE BORDER FORCE ACKNOWLEDGED THAT IT HAD MISSED 8 OF ITS 19 SEIZURE AND DETECTION TARGETS RECOMMENDATIONS SET OUT HOW IT WILL ENSURE THAT IT DELIVERS ITS FULL RANGE OF DUTIES ACROSS ALL PORTS TO PROVIDE THE REQUIRED LEVEL OF NATIONAL SECURITY DEMONSTRATE THAT IT CAN DELIVER ITS WORKLOAD WITHIN THE RESOURCES AVAILABLE MUST ADDRESS THE GAPS IN THE DATA IT RECEIVES ON PEOPLE ARRIVING IN THE UK AND THE EXISTING DATA NEEDS TO BE CLEANSED TO INCREASE THE QUALITY RELIABILITY AND USEFULNESS OF THE INTELLIGENCE GENERATED SET OUT HOW AND BY WHEN IT WILL HAVE IN PLACE THE FUNCTIONAL IT SYSTEMS IT NEEDS TO UNDERPIN THE SECURITY OF THE UK BORDER SENIOR MANAGEMENT MUST PROVIDE THE ORGANISATION WITH A CLEAR SENSE OF PURPOSE AND TACKLE THOSE BARRIERS WHICH INHIBIT THE FLEXIBLE AND EFFECTIVE DEPLOYMENT OF ITS STAFF

DRAFT CO-OPERATION IN PUBLIC PROTECTION ARRANGEMENTS (UK BORDER AGENCY) ORDER 2011 2011-07-08 THE HOME OFFICE REGULARLY UPDATES THE HOME AFFAIRS COMMITTEE WITH INFORMATION ON PROGRESS IN DEALING WITH THE BACKLOG OF SOME 400 000 450 000 ASYLUM APPLICATIONS THE

COMMITTEE ACKNOWLEDGES THE INCREASED RESOURCES THAT HAVE BEEN MADE AVAILABLE TO CLEAR THE SUBSTANTIAL BACKLOG OF ASYLUM APPLICATIONS BUT SAYS UKBA'S SELF-IMPOSED DEADLINE OF 2011 IS SIMPLY TOO LONG. THE COMMITTEE SAYS WITH THESE RESOURCES ALL CASES GOING BACK THREE YEARS OR MORE SHOULD BE FINALLY DECIDED BY SEPTEMBER 2010. AT THE LATEST THE COMMITTEE IS PARTICULARLY CONCERNED ABOUT THE PROPORTION AND NUMBER OF TOTAL APPLICATIONS OVER 54 PER CENT THAT HAVE BEEN CONCLUDED EITHER BY ERROR OR FOR SOME OTHER REASON WHICH THE UKBA CANNOT DEFINE RATHER THAN BY A GRANT OR REFUSAL OF LEAVE. THE COMMITTEE HAS PREVIOUSLY EXPRESSED AND REITERATES ITS CONCERNS ABOUT THE ROLE OF THE INDEPENDENT MONITOR AND NOTES THAT THE MONITOR WAS EMPOWERED TO MONITOR ONLY REJECTIONS OF VISAS AND NOT APPROVALS. IT HAS BEEN REPORTED THAT THERE ARE ERRORS IN UP TO 15 PER CENT OF DECISIONS TO REJECT VISAS ALTHOUGH NOT ALL SUBSTANTIVE ERRORS AND THE COMMITTEE SAYS IT IS THEREFORE POSSIBLE THAT A SIMILAR NUMBER ARE BEING ISSUED INCORRECTLY. IN THE LAST FEW YEARS THE IMMIGRATION SERVICE HAS HAD TO IMPLEMENT EIGHT LARGE IMMIGRATION ACTS INCLUDING MOST RECENTLY THE INTRODUCTION OF THE POINTS-BASED SYSTEM AND A FURTHER MASSIVE BILL IS PROPOSED. THE COMMITTEE CONSIDERS THAT THE PROBLEMS FACED BY UKBA REQUIRE ADMINISTRATIVE ACTION RATHER THAN FURTHER LEGISLATION.

THE WORK OF THE UK BORDER AGENCY 2011-01-11

UK BORDER AGENCY AND GLASGOW CITY COUNCIL 2011-02-10

THE WORK OF THE UK BORDER AGENCY 2009-12-11

THE WORK OF THE UK BORDER AGENCY (OCTOBER-DECEMBER 2012) 2013-07-13

WORK OF THE UK BORDER AGENCY (AUGUST - DECEMBER 2011) 2012-04-11

THE WORK OF THE UK BORDER AGENCY (DECEMBER 2011-MARCH 2012) 2012-07-23

THE WORK OF THE UK BORDER AGENCY (APRIL-JUNE 2012) 2012-11-09

'FAST AND FAIR?' 2010-02-08

AN INSPECTION OF THE USE OF BORDER FORCE CUSTOMS 2013

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THE WORK OF THE UK BORDER AGENCY 2009-12-08

STUDENTS UNDER THE POINTS-BASED SYSTEM - (TIER 4) 2008-01-01

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