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what is service marketing service marketing is an exclusive branch of marketing that sprung up in the early 80s because some specialized services required unique strategies unlike physical marketing strategies it centers on the business of non physical intangible or better said abstract goods

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services marketing typically refers to both business to consumer b2c and business to business b2b services and includes marketing of services such as telecommunications services financial services all types of hospitality tourism leisure entertainment services

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what is services marketing services marketing is a form of marketing businesses that provide a service to their customers use to increase brand awareness and sales unlike product marketing services marketing focuses on advertising intangible transactions that provide value to customers

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and build your business grasp the basics to launch your business to new heights

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what is service marketing service marketing is the marketing and selling of intangible products non physical products services comprise all of those personal facilities which we require from time to time like medical care education renting of living spaces and vehicles hair cut spas musical concerts dance classes etc

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services marketing strategy focuses on delivering processes experiences and intangibles to customers rather than physical goods and transactions it involves integrating a focus on the customer throughout the firm and across all functions

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