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Knowledge Management for the Information Professional The New Information Professional Service Science and the Information Professional Characteristics of the Successful 21st Century Information Professional Project Management for Information Professionals Information Professionals' Career Confidential Information Architecture for Information Professionals Competitive Intelligence for Information Professionals Mid-Career Library and Information Professionals The Role of Information Professionals in the Knowledge Economy Instructional Strategies and Techniques for Information Professionals The Information and Knowledge Professional's Career Handbook Continuing Professional Development Statistical Methods for the Information Professional Information Literacy Information Obesity Digital Information Contexts Global Information Inequalities Information Literacy Landscapes Information Literacy Future Competencies of the Information Professional Pursuing Information Literacy Web Information Management Strategic Information Management Management of Information Organizations Globalisation, Information and Libraries The Information Literacy Cookbook Scenarios and Information Design Information History - An Introduction Information Dynamics in Virtual Worlds Organisational Culture for Information Managers Information Literacy Education: A Process Approach Information Literacy in the Digital Age Effective Information Retrieval from the Internet Solving Management Problems in Information Services Mastering Information Retrieval and Probabilistic Decision Intelligence Technology Online Information Services in the Social Sciences Teaching Information Literacy for Inquiry-Based Learning Delivering E-Learning for Information Services in Higher Education The Culture of Evaluation in Library and Information Services

Knowledge Management for the Information Professional 2000

comprises 28 essays on knowledge management in a broader transorganizational context covers five major areas overview of knowledge management background issues in knowledge management creating the culture of learning and knowledge sharing in the organization tools and technologies involved and case studies of its application in a number of contexts

The New Information Professional 2014-01-23

this books looks at the role of the information professional in the changing environment in which they now work information professionals find themselves in a paradoxical situation there is increased interest in information and its management stimulated by the internet and simultaneously diminished recognition by employers and the public at large of the theory and practice of library and information science this has resulted in the invasion of traditional library and information science territory by rival groups such as information technologists system analysts business consultants and even accountants while information professionals with appropriate skills are ignored or even unemployed this book provides clarification of the many issues facing both practicing information managers and library and information science students as well as providing a guide to the new and diverse career pathways available in the field these tools assist individuals in achieving greater success in their careers as well as leading to greater recognition of the contribution of library and information services in organisations and society assists practitioners plan progressive career paths and increase their status within organisations describes a practical and practicable approach to the management of information knowledge and documents which will clarify issues for both information managers and their employers the only book of its type written by an author with wide international experience in practice and academia which distils a diverse range of points of view into one easily accessible and useful source

Service Science and the Information Professional 2013-10-31

as we transition to a service and information based economy information specialists are projected onto the leading edge of an emerging science service science and the information professional demonstrates how the power of this new transdisciplinary field can inform and transform the current information professional world service science is about people technology information and organizations service science can be of great benefit to information centres everywhere and information service outlets can be a tremendous field of research for this new science is schools and schools of information studies can join computer science engineering and business schools in receiving research grants for the development of service science information professionals need to know this new discipline and be inspired to participate in it describes service science and its increasing relevance as a discipline provides relevant information to those pursuing interests in information science information literacy service science and information management illustrates that the transition to a service and information based economy will require libraries to deal with both information and services explains why information professionals need to know more about this emerging field shows the value of research and the importance of participating in this field

Characteristics of the Successful 21st Century Information Professional 2006-02-28

this book is intended for professional library and information services lis staff and lis students who want to be more successful as information professionals the lis profession is one of the most challenging in the 21st century combining expertise in information management with information technology skills and knowledge of marketing the author has written a practical and concise book on key

characteristics with practical tips and techniques characteristics of the successful 21st century information professional is a guide to the diverse characteristics of the information professional helping readers to achieve greater success in their jobs and careers written by an enthusiastic creative and knowledgeable author based on the practical day to day experience of the author provides a good overview of the key information profession characteristics plus techniques and tips to improve them

Project Management for Information Professionals 2015-11-03

aimed at practitioners this handbook imparts guidance on project management techniques in the cultural heritage sector information professionals often direct complex endeavors with limited project management training or resources project management for information professionals demystifies the tools and processes essential to successful project management and advises on how to manage the interpersonal dynamics and organizational culture that influence the effectiveness of these methods with this book readers will gain the knowledge to initiate plan execute monitor and close projects offers guidance based on real world experience prepares readers without prior project management knowledge or experience provides lean easy to read and jargon free instructions aimed at information professionals working in libraries archives museums

Information Professionals' Career Confidential 2015-07-14

based in part on a selection of the author's past blog postings information professionals career confidential is a convenient browsable and illuminating pocket compendium of insights on topics relevant for information and knowledge professionals at any stage of their careers this book collects comments on matters of interest to new and experienced information professionals alike in 1-2 minute quick takes inviting further thought topics range from the value of knowledge management and effective communication in organizations to assessing employers' perception of information professionals and how best to increase one's value through professional organizations and volunteering this unique resource will be illuminating for anyone in library and information science career development or knowledge and information management raises questions in a lively and concise manner relevant for information professionals offers readers the opportunity to read entries one at a time for reflection or to read the entire book and then go back to certain entries to consolidate the meaning presents ideas and concepts from thoughtful perspectives in a style designed to make professionals and students reflect on their own careers

Information Architecture for Information Professionals 2007-02-28

this book covers the key aspects of information architecture core elements of information management indexing cataloguing and classification organising and recording information in the digital environment information architecture for information professionals also focuses on design specifically user centred design designing information systems that support the needs of users by providing attractive intuitive interfaces that support a range of information tasks and accommodate a range of individual resources aimed at information professionals existing texts in this emerging area are primarily aimed at web managers a straight forward introduction to the area

Competitive Intelligence for Information Professionals 2015-01-27

information professionals should be able to take a proactive role as a strategic partner in their organization's competitive intelligence their role needs to focus on the outside in approach based on their organization's strategic needs and objectives competitive intelligence

for information professionals explores the role of strategic information and intelligence in organizations and assesses the values and needs of intelligence in organizations the book provides guidance on how to work strategically with competitive intelligence methods for monitoring and analysis and a process oriented approach chapters include discussions on how news monitoring and competitive intelligence interact and how this offers opportunities for cooperation between different departments cases from the authors own experiences when working with competitive intelligence in international corporations are also included competitive intelligence ci is a new area for information professionals offers perspectives on a new trend within the library and information sector provides a comprehensive approach to ci

Mid-Career Library and Information Professionals 2010-12-14

as librarians move into the middle of their careers they are more ready than ever to take on new leadership opportunities literature on leadership is expanding in the field of library and information sciences and more and more seminars and workshops are being offered for new and seasoned leaders this book asks the questions what about us and where is the leadership advice and training for those who are no longer new librarians but are also not yet seasoned leaders the title illustrates how to work the middle from being in the sophomore slump progressing to the next leaders in the field to look for perspectives from others who are in the middle of their career and how they have developed into leaders ways to develop one s own style of leadership and grow one s career and future as a librarian and information professional perspectives on leadership from mid career information professionals tips and tools on how to become a leader from the middle of your career a how to guide on making changes from the middle

The Role of Information Professionals in the Knowledge Economy 2017-05-16

the role of information professionals in the knowledge economy skills experiences practices and strategies presents the tools that are necessary for the acquisition and development of a scientific culture the work and profile of the information professional is no longer limited to the world of libraries in countries with developing and peripheral economies that are seeking to reduce dependence on knowledge generated by rich countries it is necessary to develop and foster new professional profiles with high expertise in knowledge generation and management in order to support such paradigm shifts this comprehensive book presents the case for this paradigm shift and is an ideal resource for information professionals who are interested in new avenues of exploration promotes the idea that an information professional is the right person to offer support in the knowledge economy provides guidance on how to provide and develop a scientific culture in an institution identifies information competencies that are important for information managers in scientific communication redefines the profile of professional information graduates and identifies this new skillset as a job opportunity

Instructional Strategies and Techniques for Information Professionals 2012-04-10

increasingly library personnel are called upon to teach classes deliver presentations and represent their organizations in an official capacity this book is designed to assist those professionals with little to no experience designing and delivering training instructional sessions and presentations suitable for all librarians library staff and library school students this practical guide will get the library professional up and running as a trainer and presenter written by practicing professional librarians and trainers for use in the library setting features a combination of training facilitation and public speaking skills covers all aspects of training from audience evaluation to lesson plans to evaluation to lesson delivery

The Information and Knowledge Professional's Career Handbook 2011-01-27

the definitive guide to developing and managing a successful career in the information profession information professionals and knowledge managers deal with significant challenges in building successful careers for a number of reasons associated with common misperceptions of their expertise and roles in environments where they must often justify their work and value over and over again those already in the profession need a boost and those just entering need to be prepared for a reality that may differ quite a bit from their expectations the book is intended to give readers a set of tools and techniques with which to secure a strong career build an effective brand and succeed as professionals click here to view the official page for this title on facebook written by opinion leaders and highly respected authorities in the field draws upon 50 plus years of experience in a variety of settings and roles offers realistic and honest pointers no sugar coating

Continuing Professional Development 2004-11-30

this book helps information professionals in their continuing professional development cpd the book shows them how to examine their own skills and plan their development over a period of time it also helps them to focus on their career path and begin the acquisition of skills necessary for the route they wish to follow in information work the book is set against the background of cpd being an essential part of the modern information professional s career planning employers are certain to be able to choose between a number of qualified personnel for every available post those individuals that have a proven track record of skills development in both their personal and professional skills are more employable focuses on analysing skills and planning skills acquisition helps the development of a portfolio for recording skills shows how to create or find programmes for development

Statistical Methods for the Information Professional 2001

for most of us painless is not the word that comes to mind when we think of statistics but author and educator liwen vaughan wants to change that in this unique and useful book vaughan clearly explains the statistical methods used in information science research focusing on basic logic rather than mathematical intricacies her emphasis is on the meaning of statistics when and how to apply them and how to interpret the results of statistical analysis through the use of real world examples she shows how statistics can be used to improve services make better decisions and conduct more effective research whether you are doing statistical analysis or simply need to better understand the statistics you encounter in professional literature and the media this book will be a valuable addition to your personal toolkit includes more than 80 helpful figures and tables 7 appendices bibliography index

Information Literacy 2005-01-31

taking an international approach this book explores two main models of information literacy or il the sconul society of college national and university libraries seven pillars of information skills and the il competencies identified by the ala american library association practical examples for the development of il skills identified by these models are illustrated using printed and web based resources the process of integrating il provision within a programme of study is outlined to illustrate two strategies underpinning this integration at generic skills level the plug play approach and at subject specific level the research skills approach a range of diagnostic and assessment methods to monitor the iterative process of il skills development are also presented within these frameworks explores practical

applications of two major il models explores strategies to integrate il provision in a multi disciplinary environment illustrates the developments of independent learning skills through examples taken from different levels of provision at course level and from different levels of competences at user level

Information Obesity 2009-02-28

an exploration of information literacy and ict skills education from the point of view of social and political theory the author incorporates theories to argue why the idea of information literacy is so important in the 21st century and also to develop teaching strategies to this end the book argues that only through expanding the range of information literacy education taking it beyond just formal school and university education and into homes friendship networks and workplaces can we construct an effective educational response to information technology in the 21st century information literacy includes but transcends ict skills and ultimately is about being politically socially and communicatively competent in an information society although this is a book about education it argues that we need to start thinking of education as something done by families friends workmates and society as a whole as well as schools and colleges each chapter introduces the readers to some social and political theory but in ways accessible to a lay audience to complement each section think tasks and practical exercises will help the readers apply the insights in their personal contexts

Digital Information Contexts 2006-09-30

this book is an introduction to critical and theoretical perspectives on digital information it outlines the origins of information management in nineteenth century humanism the adoption of scientific perspectives in the documentation and information science movements and modern theoretical frameworks for understanding the social cultural and political place of digital information digital information contexts is the first book aimed at information professionals to give a detailed outline of important perspectives on information and meaning including post structuralism and post modernism it explores parallels between information management and media communication and cultural studies each chapter includes recommended further reading to guide the reader to further information it is a comprehensive introduction to theoretical frameworks for understanding and studying digital information general theoretical introduction to digital information management explores the application of critical theory communications and media theory to understanding digital information historical and critical perspective

Global Information Inequalities 2008-06-30

the disparity in access to information is a worldwide phenomenon global information inequalities offers a captivating look into problems of information access across the world today one of the unique strengths of the book is the use of examples of library initiatives from around the world to illustrate the range of possibilities for equitable access and library service delivery in a global context it contains numerous examples of a wide variety of information problems and solutions ranging from developing literacy programs in rural communities in tanzania building school libraries in china making government related information more transparent in chile to exploring how digital technologies have the potential to revolutionize the lives of people with sensory disabilities the contributions in global information inequalities address a number of core professional issues including access to information library services collection development global collaboration intellectual property and digital information the contributors are from argentina canada chile china iceland malaysia peru south africa tanzania united states and zambia thereby providing a wide range of perspectives on librarianship written in a simple thorough and multidisciplinary approach the book presents and discusses key issues in various library settings and from different perspectives

overall this work contributes to a global examination and exploration of libraries in various parts of the world this book has a wide appeal and is applicable to various library environments including academic public and special libraries provides readers with an overview of possibilities for equitable library service delivery in a global context provides readers with numerous examples and case studies particularly useful for practitioners examples also provide unique examinations of country specific issues in a global context

Information Literacy Landscapes 2010-02-19

drawing upon the author's ongoing research into information literacy information literacy landscapes explores the nature of the phenomenon from a socio-cultural perspective which offers a more holistic approach to understanding information literacy as a catalyst for learning this perspective emphasizes the dynamic relationship between learner and environment in the construction of knowledge the approach underlines the importance of contextuality through which social cultural and embodied factors influence formal and informal learning this book contributes to the understanding of information literacy and its role in formal and informal contexts explores the shape of information literacy within education and workplace contexts introduces a holistic definition of information literacy which has been drawn from empirical studies in the workplace introduces a range of sensitizing concepts for researchers and practitioners

Information Literacy 2011-06-24

focusing on important information literacy debates this new book with contributions from many of the main experts in the field highlights important ideas and practical considerations information literacy takes the reader on a journey across the contemporary information landscape guided by academics and practitioners who are experts in navigating this ever-changing terrain diversity of content from authors with national and international reputations shows professionals how to operate at a strategic level to engender institutional change and have a direct practical application for their teaching and learning practice many of the chapters are based on empirical research ensuring innovative approaches to information literacy

Future Competencies of the Information Professional 1991

the primary purpose of pursuing information literacy is to inspire individual thinking and application the book reviews important information literacy and its social significance and the application of information literacy in a number of different sectors the future of information literacy is explored in concluding chapters philosophical framework and practical approaches beyond academia different equations consistency and comfort as concept expansion of domain

Pursuing Information Literacy 2010-02-18

this is a cross-disciplinary text book on web-based information management for students faculty and practitioners in business industry and government the has emerged as a universal space of information occasioning proliferation of electronic publications though efforts have been made in developing tools and methods such as search engines metadata portals subject directories and subject gateways aimed at enhancing the organization of and accessibility to information on the web more remains to be done the book addresses gaps in the existing web-based tools and methods for information management cross-disciplinary e.g. information science information systems computer science business and records management addresses topical issues in web information management such as content management e-records readiness e

government portals and intranets open source software emerging technologies wimax bluetooth etc targets audience in tertiary education
government business and industry

Web Information Management 2007-05-31

the management of organisational information assets and the development of information policies have received much attention in recent times with organisations challenging themselves to think about information and knowledge as key organisational assets that require careful management this book provides a practical guide to addressing the many aspects associated with successful implementation of an information management initiative the book considers how to develop strategic awareness how to formulate information strategies and policies and includes a very practical guide upon how to conduct an information audit readers will become equipped to develop their careers in the rapidly growing area of managing organisational information assets written by an author who offers both practical and academic experience in the field of strategic information management sim written from a business perspective the text provides concise practical advice on how to achieve successful information management whilst drawing upon knowledge of theoretical models the emphasis is on practical applicability in the workplace

Strategic Information Management 2008-07-31

this book is a significant step towards developing a body of management knowledge pertinent to the context of library information science lis and provides a succinct but deep account of management and information organizations management of information organizations presents a broad view of the information organizations and the nature of management in these organizations and how information professionals are affected by such management systems the book equips the reader with the knowledge that will enable them to develop a strong intellectual foundation relating to management and its manifestation in an information organization and provides a significant step towards developing a body of management knowledge pertinent to the context of lis provides a foundation of the core concepts i e management information organizations information organizations and the role of information professionals in organizations brings a multi disciplinary point of view to the reader concepts will be drawn from management organizational theory information science consumer behaviour and economics they will be used to present the whole thesis of the book a blend of both theoretical and practical perspectives will be showcased

Management of Information Organizations 2012-06-18

this book provides an overview of the world trade organisation in particular it focuses on two of the agreements being developed at the wto which are due to be strengthened in 2005 and are likely to have significant implications for libraries and information the general agreement on trade in services the gats and the agreement on trade related aspects of intellectual property rights trips the book argues that the library and information profession needs to be more aware of these agreements and the way in which they threaten some of the professional ethics and principles such as the balance in copyright explores a vital and very new much undiscovered area the wto and libraries brings together facts about globalisation and the wto libraries and information within a wider social and theoretical perspective draws on the author s wealth of knowledge building on her many published articles on this topic

Globalisation, Information and Libraries 2005-02-28

this book aimed at an international audience provides an overview of information literacy il in practice what it is why it s become so important in the library profession and demonstrates how librarians can cultivate a better understanding of il in their own organisations it uses the cookbook theme throughout to provide a more informal approach which will appeal to practitioners and also reflects the need to provide guidance in the form of recipes tips for success regional variations and possible substitutions if ingredients aren t available this approach makes it easy to read and highly valuable for the busy information professional it includes an overview of information literacy in higher education the schools sector public libraries the health service and the commercial sector it also includes contributions from international authors highly readable for busy information professionals contains advice case studies and examples of good practice particularly useful for practitioners relevant to librarians from all sectors

The Information Literacy Cookbook 2007-08-31

developers of digital media require new skills in information design information designers developing web sites software or online system interfaces games and other digital media often overlook critical steps to ensure the usability of their product scenarios and information design introduces readers to both the theory and practice of the use of scenarios to create usable information spaces through practical applications such as step by step guidelines for scenario development and case studies with analysis tools the book outlines crucial steps to develop user and use scenarios to achieve competencies for and tools to implement prescribed tasks for user oriented information design provides practical applications for theoretical concepts illustrates concepts with case studies reinforces content with end of chapter exercises

Scenarios and Information Design 2006-03-31

this is a pioneering introduction to the emergent field of information history it explores how the contemporary values and concerns of our own information society have helped lead to a reconsideration of our history and of what constitutes our historical understanding of information in the twenty first century in information history toni weller examines the historiography of information and asks how the key schools of thought have explored the concept in terms of its social technological economic and cultural understandings based on personal experiences the author also proposes some practical applications of information history in research and university teaching offering some suggestions as to how the field may develop based on its growth during the last decade a ground breaking introduction to the field of information history takes an interdisciplinary approach embracing both historical and information science research and ideology explores the relevance of information history to contemporary society

Information History - An Introduction 2014-01-23

presents a broad examination of the nature of virtual worlds and the potential they provide in managing and expressing information practices through that medium grounding information professionals and students of new media in the fundamental elements of virtual worlds and online gaming the book details the practical issues in finding and using information in virtual environments and presents a general theory of librarianship as it relates to virtual gaming worlds it is encompassed by a set of best practice methods that libraries can effectively execute in their own environments meeting the needs of this new generation of library user and explores ways in which

information literacy can be approached in virtual worlds final chapters examine how conventional information evaluation skills work falls short in virtual worlds online maps out areas of good practice and technique for information professionals and librarians serving in virtual communities provides a clear foundation with appropriate theory for understanding information in virtual worlds treats virtual worlds as real environments and observes the behaviour of actors within them

Information Dynamics in Virtual Worlds 2011-06-15

in today s digital environment the workplace is characterised by individuals creating information perhaps independently of formal systems or establishing new systems without knowledge of information management requirements this book explains and explores the concept of organisational culture specifically within the domain of information management it draws on the author s wide ranging practical experience in different workplaces and uses research findings from cross cultural studies of information management uses research findings from cross cultural studies of information management provides tools to develop practical and realistic solutions to real world problems draws on the author s wide ranging practical experience in different workplaces

Organisational Culture for Information Managers 2011-03-04

from a traditional role of information gatekeepers librarians have been challenged to become pedagogues who teach and counsel students in information literacy the aim of this book is to professionalise the educational role of academic libraries it helps information professionals design and carry out information literacy education programmes the book puts forward a process oriented approach to information literacy user education practical ways are outlined in which librarians pedagogical involvement in higher education can be enhanced by applying two general didactic models the book meets the information professionals needs to make theoretically founded and independent choices in her teaching and supervisory practices as well as critically reflecting on them examples of best and less good practice are drawn upon to provide scenarios for reflection which can inspire and enrich the information professional s work provides the information professional with a practical framework to get started on a new user education programme for information literacy or to redesign an existing one puts forward a model of user education which contextualises information search and use within the framework of academic writing helps the academic library as a professional community to build up a common educational platform for information literacy which will enhance its educational role in the higher education landscape

Information Literacy Education: A Process Approach 2016-06-21

this book examines the various types of literacy that are important in the digital age of rapid technological change and proliferating information resources in a variety of formats according to the american library association ala org information literacy is a set of abilities requiring individuals to recognize when information is needed and have the ability to locate evaluate and use effectively the needed information information literacy forms the basis for lifelong learning and is common to all disciplines to all learning environments and to all levels of education information literacy is an umbrella term that includes a variety of specific competencies cultural literacy library literacy computer literacy network literacy and media literacy each topic addressed in the book includes contextual background information basic concepts a resource list exercises and activities to reinforce the important learning concepts addressed in each chapter based on content resources assignments and exercises developed for an academic information literacy course in addition to scholarly content on particular topics each chapter will include practical applications and activities related to information literacy concepts

Information Literacy in the Digital Age 2010-07-27

effective information retrieval from the internet discusses practical strategies which enable the advanced web user to locate information effectively and to form a precise evaluation of the accuracy of that information although the book provides a brief but thorough review of the technologies which are available for these purposes most of the book concerns practical future proof techniques which are independent of changes in the tools available for example the book covers how to retrieve salient information quickly how to remove or compensate for bias and tuition of novice internet users importantly the book enables readers to develop strategies which will continue to be useful despite the rapidly evolving state of the internet and internet technologies it is not about technological tricks enables readers to be aware of and compensate for bias and errors which are ubiquitous on the internet provides contemporary information on the deficiencies in web skills of novice users as well as practical techniques for teaching such users

Effective Information Retrieval from the Internet 2004-07-31

the book provides a practical approach to solving management problems in information and library services the aim is to demonstrate that some simple mathematical techniques can be used to make the life of the harassed manager easier and more interesting focuses on the problems first rather than the theory uses current examples and hot topics evidence based uses research studies to show what works and what does not

Solving Management Problems in Information Services 2014-01-23

aimed at information managers in organisations including local state government libraries and financial services mastering information retrieval and probabilistic decision intelligence technology reviews the management of information and its focus to people empowered to make decisions it provides managers and students of information with the resources to understand and start to deploy information retrieval systems throughout their organisation and the tools to respond effectively to the enormous developments in new technologies written by an expert practitioner in the field helps to summarise and explain the basic issues covers both benefits and challenges likely to be encountered in implementing an information retrieval system

Mastering Information Retrieval and Probabilistic Decision Intelligence Technology 2004-05-31

information professionals are increasingly responsible not only for running traditional information and library services but also for providing an online presence for their organisation this book shows how best practice in delivering online information services should be based on actual user needs and behaviour a series of case studies provide real life examples of how social science information is being used in the community the book then draws on these case studies to outline the main issues facing service providers such as usability metadata and management the book concludes with a look to the future and how both technological and organisational changes will shape online information services case studies show how in practical terms information science issues relate to users behaviour written by experts in the field with each chapter drawing on both case studies and extensive experience in the field can be used as a detailed reference or an overview

Online Information Services in the Social Sciences 2004-05-31

teaching information literacy for inquiry based learning is highly beneficial to those who teach or train people and need to develop systematic ways of using information sources and tools to help them participate in inquiry based learning whether at school college university or work people need to use the wealth of information around them effectively they need to find things out assemble process evaluate manage as well as communicate information increasingly a fundamental part of being information literate and an independent learner is being e literate this book helps the trainer understand the learner and use appropriate methods to help them explore and engage with being information and e literate it also helps the learner to be conscious of what it means to be information and e literate and to use information effectively written by two leading experts in information literacy draws on extensive personal experience of training learners and trainers in information literacy and information retrieval uses examples of best practice from the educational context and the workplace

Teaching Information Literacy for Inquiry-Based Learning 2009-09-22

this book provides a comprehensive overview of e learning online learning systems in the context of system delivery for higher education information services the book considers practical issues in choosing a virtual learning environment and discusses a range of issues in implementing managing and maintaining the service for users in particular the issue of accessibility and usability is discussed in the context of recent legislation e g disability discrimination act senda jargon free and aimed at information professionals with sole mixed responsibilities identifies leading systems discussing strengths and weaknesses draws examples from current practice in higher education

Delivering E-Learning for Information Services in Higher Education 2004-12-31

this practical book is written from the point of view of the practitioner rather than the researcher it presents current and recent work in the subject area in a way relevant to practitioners researchers and students the book includes practical examples of survey and research work and discusses honestly the practical difficulties involved aimed at an international audience examples of good practice are drawn from a number of countries across the world an up to date review summary of activity in the subject area provides international comparisons of library and information service evaluation activity provides practical real life research and survey data useful to practitioners and academics which they can apply in their own situations

The Culture of Evaluation in Library and Information Services 2006-02-28

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