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"What Makes a Leader?" by Daniel Goleman) (HBR's 10 Must Reads) 2015-04-07 in his defining work on emotional intelligence bestselling author daniel goleman found that it is twice as important as other competencies in determining outstanding leadership if you read nothing else on emotional intelligence read these 10 articles by experts in the field we ve combed through hundreds of articles in the harvard business review archive and selected the most important ones to help you boost your emotional skills and your professional success this book will inspire you to monitor and channel your moods and emotions make smart empathetic people decisions manage conflict and regulate emotions within your team react to tough situations with resilience better understand your strengths weaknesses needs values and goals develop emotional agility this collection of articles includes what makes a leader by daniel goleman primal leadership the hidden driver of great performance by daniel goleman richard boyatzis and annie mckee why it s so hard to be fair by joel brockner why good leaders make bad decisions by andrew campbell jo whitehead and sydney finkelstein building the emotional intelligence of groups by vanessa urch druskat and steve b wolff the price of incivility lack of respect hurts morale and the bottom line by christine porath and christine pearson how resilience works by diane coutu emotional agility how effective leaders manage their negative thoughts and feelings by susan david and christina congleton fear of feedback by jay m jackman and myra h strober and the young and the clueless by kerry a bunker kathy e kram and sharon ting

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